

Comsewogue School District

# Mobile App Guide

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# New in This Version

Our second update this month brings important information about the reopening of schools to the home page of the app.

- We have added a new button on the home screen of the app for Reopening Schools. It is the first icon in the top row.
- We have temporarily moved the Departments module to the Navigation Menu to make room for information on the reopening of schools

# Subscribing to Schools

When you first open the app, you will be prompted to select the schools you would like to subscribe to. This will allow you to:

- Receive push notifications regarding events and important information for the schools you select
- See specific calendar events pertaining to your subscribed schools
- View news articles pertaining your subscribed schools

Tap the button for each school you would like to follow. You can change these in the **Settings** in the navigation menu of the app by clicking “Subscribe to Schools.”

# Push Notifications

If you allow Push Notifications on the Comsewogue App, you will receive alerts on your mobile device for the buildings you choose. You will automatically receive push notifications that are sent district-wide.

**Note:** Notifications for Athletics are also available if your child participates in a sport. The calendar for Athletics can be accessed by clicking the **Athletics** module and scrolling to the bottom, selecting “Athletics Calendar.” You will only see the Athletics Calendar if you select “Athletics” in the settings.

# Navigation Menu

The navigation menu can be found in the top left corner of the app. In here, you will find the Notifications Center, Settings, Communications Information, and the App Update History.

The **App Update History** section will provide you with a rundown of all changes made in our app. Each time we release an update, we will add it here and provide details of what was changed/updated.

# Calendar Module

You can add calendar events from our app directly to the calendar on your phone.

- Click the **Calendar** module in the first row.
- Choose an event.
- Click “Add to Calendar.” You may need to change permissions in your device settings to allow the app to access your calendar.
- In the top right, on an Apple device click “Add.” On an Android device, click “Save.”

# Schools Module

An easy go-to for the location of each school, as well as District Office (named “Comsewogue School District” at the top of the list). You can also view them all at once by clicking “Map” at the top of the screen.

Click any of the schools for additional information, such as phone and fax numbers, and a link to the mobile version of the website for that school. Social Media links are available if the school has them.

Each school will also have relevant information available, such as bell schedules, daily announcements, supply lists and more, if applicable.

# Athletics Module

You will find lots of useful information about the Athletics programs in this module. Included are:

- Latest Athletics News & Announcements
- Athletic Calendar, with the contest locations, and the ability to add the event to the calendar on your phone (same steps as the Calendar module)
- Link to the Comsewogue Athletics Twitter Page
- Link to sign up for Athletics Remind Messages
- Link to the official Section XI Website



# Departments Module

In this module, you will find the District Administrators and department leaders for Comsewogue. To view information for a specific department, click the department name.

You can find contact information here; names, email addresses and phone numbers are provided.

To view the full webpage for a specific department, click the department name, and then the link underneath the department administrator / leader.

# Board of Education Module

Listed are the Board of Education President, Board of Education Vice President and the Board of Education trustees, in addition to their email addresses. Also found in this module are:

- 2019-2020 Budget Information
- Board Docs (Meeting Agendas & Minutes)
- Board of Education Policies
- Board of Education Meeting Calendar
- 2019-2020 Board Goals

# SchoolTool Module

This module will allow you to link to the SchoolTool website from the Comsewogue App. Use SchoolTool to monitor your child's grades, attendance, class schedule and more.

# Settings

This is where you can select your schools to receive push notifications. By selecting a school, or multiple schools, you will also see their calendar events appear in the **Calendar** module and their news articles in the **News** module.

In the settings, you can also change the language of the app (English or Spanish are currently available), share our app, and provide App Support/Feedback.

The settings for our app can be found in the Navigation Menu.

# App Support & Feedback

Feedback, questions, suggestions and/or comments can be sent to [webmaster@comsewoque.k12.ny.us](mailto:webmaster@comsewoque.k12.ny.us). We will do our best to respond as quickly as possible. You can also click the App Support/Feedback button in the Settings.

If you are experiencing a problem with the app, please email the same address as above and specifically state the mobile phone/device you have (type and model), the operating system it is running, and clearly identify the problem you are having, so we can work to resolve it as quickly as possible.

# How to Download

Download for iOS Devices from the App Store (click the icon):



Download for Android Devices from the Google Play Store (click the icon):

