

K-5 Google Password Resets

On August 29, 2023 all students Kindergarten through 5th grade, will receive their new Google Account password in SchoolTool. This new password will be needed to access Google products, use school Chromebooks, and access ClassLink.

How will my child and I learn the new password?

The new password is already posted on the Parent Portal in SchoolTool. Your child's username is also available on the Parent Portal. Under the "User Defined" Tab, change the dropdown to GOOGLE. You will see the student's password listed.

You can find more information on how to access K-5 Student [Google Passwords on SchoolTool in this document](#).

The Portals are available [here \(https://comsewoquest.esboces.org/schooltoolweb/\)](https://comsewoquest.esboces.org/schooltoolweb/) and additional information about SchoolTool is posted [on our website \(https://www.comsewogue.k12.ny.us/resources/parents_students/school_tool_resources\)](https://www.comsewogue.k12.ny.us/resources/parents_students/school_tool_resources).

If you are a new user, please click the "New User/Forgot Password" link and enter the email address the district has on file for you. Please look at the new password before the start of school to avoid any interruption of student access.

Teachers can look up a student's password if the student needs assistance, but we do encourage students to learn the new password in advance. In September, students in grades K-2 will receive a QuickCard, which will save them the work of typing in their password when signing into ClassLink and accessing the many resources within Classlink.

Why is the district changing students' passwords?

The last few years have seen a spike in the number of cyberattacks on school districts. As one of our main goals is the security of our students' data, the Comsewogue Technology Department will be assigning each student a new, more secure password for the start of each new school year. Students in the Middle School and High School will be prompted to change their password later in the year, around every 90 days. This is just one of many steps we are taking to protect our district.

Can my child change the password themselves?

No. In order to best assist students and to ensure our software vendors have accurate data, district-generated passwords cannot be changed.

How else can I keep my child's account safe?

Talk with your child about internet safety. It is vital that students do not share their passwords with friends. Please stress this message when you discuss the new password.